

Consumer News and Events

Office of Consumer Affairs

The Office of Consumer Affairs (OCA) has a leadership role in both policy and program development at the state Mental Hygiene Administration. OCA collaborates with individual consumers, consumer organizations, advocacy groups and others to improve services and empower consumers throughout their recovery. OCA also assists consumers with complaints in collaboration with Core Service Agencies. For more information phone: 410-402-8447 or e-mail: netterc@dhmh.state.md.us.

Maryland Consumer Leadership Coalition

Maryland Consumer Leadership Coalition (MCLC) was established by the Office of Consumer Affairs in 2008. MCLC is comprised of leaders in the consumer movement from diverse cultural and organizational backgrounds in the field of mental health. MCLC has identified consumer work force development as one of their first priorities. MCLC is partnering with Johns Hopkins Sar Levitan Center for Social Policy Studies to identify new strategies to increase employment among consumers. For more information phone: 410-402-8447 or e-mail netterc@dhmh.state.md.us.

Maryland Consumer Volunteer Network

Consumer volunteers are needed to join the Maryland Consumer Volunteer Network (MCVN) established within the Office of Consumer Affairs (OCO). MCVN will offer consumers the chance to join with other consumers to collectively speak for themselves about their needs and actively participate in transforming public mental health services in Maryland. Volunteers will be called upon when the OCA receives requests for consumers to serve on various task forces, expert panels, focus groups, boards, or committees. For more information phone: 410-402-8447 or e-mail netterc@dhmh.state.md.us.

Volunteer and make a difference!